

## SIMPLIFYING BUSINESS MOBILE WITH PORTALS, PARTNERS & PROCESSES

**plan.com**

M12 Solutions have partnered with plan.com to offer customers the very best business mobile solutions. Our portal offers unrivalled access and control over business' communications. We use the portal to create tariffs that are tailored to each business' specific needs and provide support when it's needed.

Being on a plan.com tariff means you'll enjoy all the benefits of the O2 network and its outstanding UK coverage. You'll also be given access to my.plan - an online portal that provides live account and handset information that is beyond anything that any network is able to deliver.

Together with plan.com we have the unprecedented expertise and experience to get the job done right. First time.

## STAY ON TOP OF YOUR BUSINESS MOBILE

Our user-friendly, online portal enables you track and keep on top of your account information. At a glance, you can view all aspects of your plan from your balances, bills, devices, usage and everything else to do with your account.

Our portal allows you to view your:



Balance  
& Due Date



Overspend on  
Voice, Data or SMS



Invoices &  
Usage



Tariff Details  
& Bolt-Ons



Billing History for  
the last 12 Months



Portal Users &  
Devices

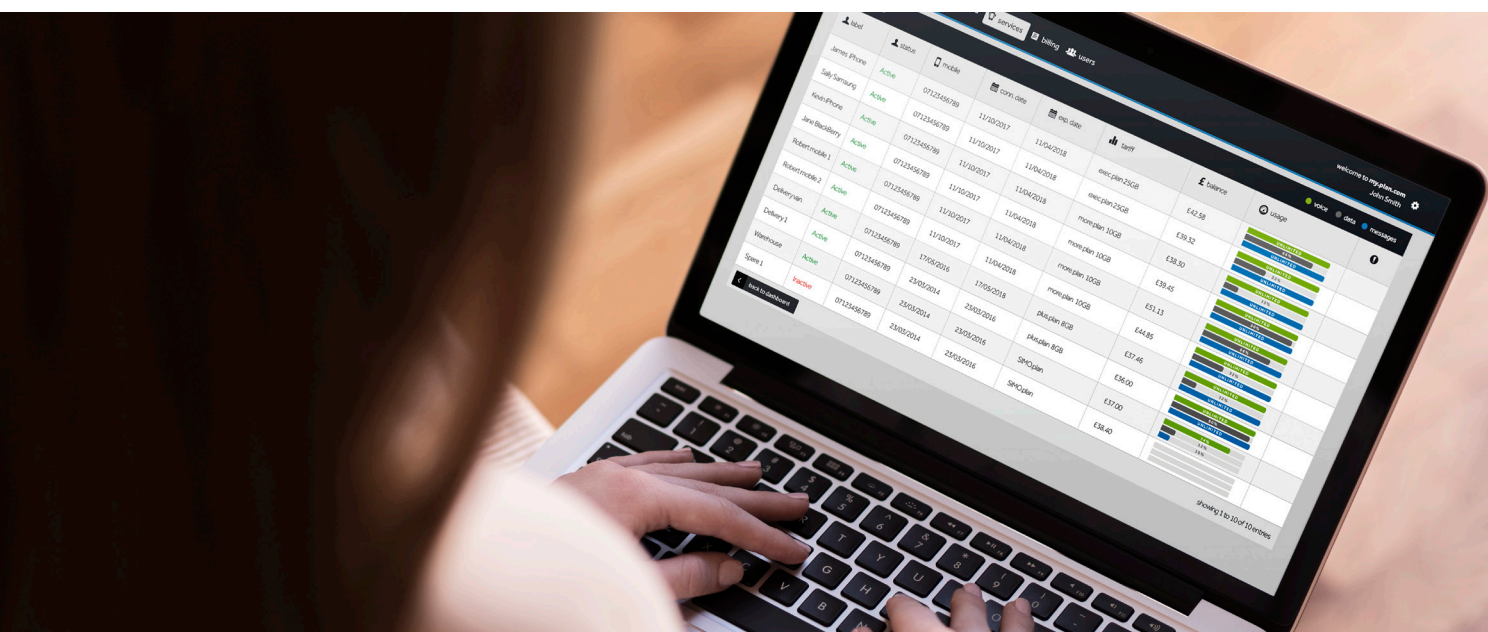


## USER PORTAL



Stay on top of your business mobile plan wherever you are. You can quickly and easily access your mobile plan on desktop, mobile and tablet.

Access your interactive dashboard and easily track your monthly usage for your business plan. It gives you comprehensive information and provides the freedom to track current bars, bolts and alerts.



## A FULLY MANAGED MOBILE SOLUTION

At M12, we deliver a fully managed business mobile offering that reduces the complexity in managing your mobile contract. Through our own M12-dedicated management portal, we can offer bespoke tariffs to match your needs, prevent bill shock by adding bolt-ons and set thresholds to prevent any overspend on your business mobile accounts.

We're recognised for the seamless mobile experience and expert customer service we provide.

Our fully managed service means you can:



### Prevent High Roaming Costs

We can see who is roaming where and can immediately add bolt-ons to reduce unexpected overseas mobile bills.



### Offer Maximum Flexibility

We can efficiently manage plans user-by-user or on a company-wide basis to give users the features they want and need.



### Easily Manage Users

As your business grows, you can easily add new users or remove old ones without any hassle.



### Benefit from the Best Tariffs

Our tariffs ensure you get the best deals for your mobile plans. Our tariffs can match the needs of your growing business.

"Telecommunications is the most important tool for our business, if it doesn't work nor do we. M12 provide us with depth of knowledge and service and they deliver this with efficiency and courtesy."

Worldwide Leisure  
Group



## WHY CHOOSE M12 SOLUTIONS

At M12, we deliver a fully managed business mobile offering that reduces the complexity in managing your mobile contract. Through our separate portal, we offer bespoke tariffs to match your needs, prevent bill shock by adding bolt-ons and set thresholds to prevent any overspend.



### Leading Mobile Provider

We have over 11 years' experience in delivering first-class mobile solutions to businesses across the UK and are trusted by our partners to deliver every time.



### A Partner for Success

We're not just a reseller but instead we work with our customers to ensure the long-term growth of its business. It's why we have some of the highest retention rates in the industry.



### Your Contract. Your Choice

Our packages cater for all business needs and we enable our customers to find the deal that's right for you.



### Multi-Award-Winning Service

M12 are proud to be recognised for excellent customer service by leading award bodies and industry experts.



## GET IN TOUCH

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